

# Specialist IS Business System Analyst

Contact: AMGEN

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[https://ak-haines.countybuyselltrade.com/jobs/specialist-is-business-system-analyst\\_thousand-oaks\\_89391](https://ak-haines.countybuyselltrade.com/jobs/specialist-is-business-system-analyst_thousand-oaks_89391)

Address:

1900 Polaris Pkwy Ste 450, Thousand Oaks

Price:

Check with seller

DetailsApplyAmgen is seeking a Specialist Information Systems (IS) Business System Analyst in its main headquarters at Thousand Oaks, CA to join Operations Information Systems (OIS) and will be responsible for providing IS technology leadership for the Quality and Regulatory functions. This Specialist IS Business System Analyst will be the primary IS contact and subject matter expert for specific business capabilities within the Quality Organization. The incumbent will interact frequently with Quality and Regulatory business partners, IS & Quality management, and service delivery partners to improve business capabilities and proactively manage our technology roadmaps. The Specialist IS Business System Analyst will report to the Senior Manager for Quality and Regulatory Systems and will be based out of Thousand Oaks, California. We are seeking candidates that are excited about serving patients and want to make a meaningful impact at one of the world's leading biotechnology companies. Key Activities include: Partner with Quality and IS subject matter experts to develop and proactively manage Technology Roadmaps including new business capabilities, new technologies, software and infrastructure upgrades, SaaS platforms and critical security features. Manage service delivery partners to ensure system availability per SLA's, and implement proactive measures to reduce the number of incidents and unplanned outages. Maintain and publish Activity Calendar (including monthly maintenance, enhancement releases) and ensure that it aligns across Quality and other IS systems & stakeholders Manage service delivery partners to plan & execute production disaster recovery failover and fallback. Provide subject matter expertise in the event of internal and external audits. Ensure business continuity during critical production issues and ensure the problem management process is effectively followed for root cause, corrective actions, and preventative actions. Ensure applications and platforms adhere to Amgen corporate and GxP compliance requirements, including execution of periodic reviews. Manage communications and act as an escalation point for new projects and system issues. Translate business requirements into functional and non-functional application and service requirements. Leverage experience to guide project planning, resource allocation, troubleshooting and resolution of complex issues Provide expertise and support for new projects, feasibility analysis studies or proofs of concept Maintain vendor relationships and mentor team members Basic QualificationsDoctorate

Degree or Master's degree and 3 years of Information Systems and/or Business Analysis experience OR Bachelor's degree and 5 years of Information Systems and/or Business Analysis experience OR Associate's degree and 10 years of Information Systems and/or Business Analysis experience OR High school diploma / GED and 10 years of Information Systems and/or Business Analysis experience



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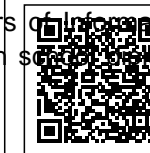
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